

From: Deborah.Easterling
Sent: Thursday, August 30, 2012 12:31 PM
To: 'Rockar, Theresa'
Subject: RE: Protest_Letter

Dear Ms. Rockar,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Rockar, Theresa [<mailto:theresa.rockar@urs.com>]
Sent: Thursday, August 30, 2012 8:01 AM
To: PSC_Contact
Subject: Protest_Letter

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.

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* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Date: * August 30, 2012

Protestant Information:

Name * Theresa Rockar

Mailing Address * 5029 Suwarrow Circle

City, State Zip * Tega Cay, SC 29708 Phone * 321-696-1121

E-mail teri.rockar@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer. Resident of Tega Cay.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I protest the proposed rate increase. TCWS has done little to nothing with the recent rate increase that was approved.

We had dealt with sewage spills on land and into Lake Wylie, most sewers smell terribly when you drive or walk past them.

The water either smells like heavy chlorine or like some kind of dirty water. Rarely smells normal. In summertime, toilets turn black within a day of cleaning with bleach or similar cleaning product.

We also have been told that there may be lead in our water, but it is not the main lines -- it is in our individual water supply to houses, which makes it our problem.

As for the fire hydrant fee, I better not be paying anything into that, because we DO NOT have a fire hydrant anywhere near our home. The closest water supply for a fire is at the fire station.

The rate increase is unfounded and should not be permitted. They have done nothing to improve the water/sewage system in Tega Cay, although they claim they have.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

No